



# Our Quality Policy

## About us

We are engineering and innovation specialists, delivering cleantech and technical services to the water, waste, energy, power and marine sectors.

We provide technical engineering, design, installation and consulting services, delivering value engineered, robust yet appropriate and innovative services, solutions and products.

## Our commitment

EcoGenR8 Limited, and our trading entities AFECO and Innov8 Products, are dedicated to providing the highest quality engineering services, products and solutions to all of our customers.

A copy of this Policy is displayed at our office, on our websites and is freely available on request.

The Management Team take full responsibility for ensuring this Policy is implemented. This Policy relates to the 2018 / 2019 financial year.

Abigail Field  
Director  
November 2018



## Our responsibilities

Our Quality Policy serves as a guideline in everything we undertake - it expresses our objectives to customer satisfaction, excellent supplier performance and organisation prosperity and supports our ultimate aim - to supply reliable, safe, cost effective and innovative products, services and solutions on time, every time.

As an Organisation, we will:

- Commit to managing our business in a way that ensures Client, Statutory and Regulatory requirements are met at all times
- Ensure that Quality Objectives are set, measured and monitored to continually improve our performance
- Ensure our Quality Objectives are capable of meeting the specified requirements and reasonable expectations of our customers by controlling and conducting our business by means of a formalised system of modern quality management in accordance with the requirements for ISO 9001:2015
- Ensure this Quality Policy is brought to the attention of all new and existing employees
- Ensure this Quality Policy is reinforced by management to ensure understanding and commitment throughout the Organisation
- Critically review this Quality Policy and our Quality Objectives annually to ensure suitability, efficacy and continuous improvement